

THE BUILT TO LAST WARRANTY



6 YEARS
LIMITED WARRANTY



180 DAYS
ROAD HAZARD WARRANTY



MILEAGE WARRANTY
UP TO 75K KMS*



LIMITED WARRANTY PROGRAM

Quality is easy to promise when everything goes right, but true quality is proven when challenges arise.

At Zafco, our commitment extends far beyond the tyre. With a 6-year warranty, we provide prompt, professional support for any covered issue, ensuring a hassle-free experience while maintaining the exceptional safety and reliability Armstrong tyres are known for.

ABOUT THE LIMITED WARRANTY

This Limited Warranty only applies to the original purchaser of new Armstrong brand replacement radial tyres, supplied either directly or through an authorized Armstrong dealer, which are mounted on passenger cars, vans, and light trucks and have been used on the same vehicle they were originally installed on.

This warranty applies to consumers purchasing and using the tyres in all AFMEA regions.

WHAT IS COVERED BY THE LIMITED WARRANTY?

The Armstrong Tyre Limited Warranty offers the following benefits:

I. 6 YEARS LIMITED WARRANTY

II. ROAD HAZARD WARRANTY

III. MILEAGE WARRANTY

I. 6 YEARS LIMITED WARRANTY

Every Armstrong tyre is backed by a 6-year warranty, reflecting our commitment to quality and endurance. If you experience any defects or failures due to the way our tyres were made, we'll replace them 100% free of charge within the first 12 months and give you a prorated credit toward the purchase of new tyres for up to 6 years.

II. ROAD HAZARD WARRANTY (180 DAYS)

All Armstrong tyres are warranted against any kind of defects irrespective of workmanship and material defects, and road hazards will be replaced 100% free of charge for the 180-day warranty period, which is up to 10% of the treadwear. Applicable fees, taxes, and costs of mounting and balancing are payable by the owner.

After the 100% replacement term expires, credit will be prorated toward the purchase of a comparable Armstrong tyre. The credit will be determined by the percentage of original tread depth remaining on the tyre and the current Armstrong price in effect at the time of adjustment. Applicable fees, taxes, and costs of mounting and balancing are payable by the owner.

% WEAR	COMPENSATION
0% to 10%	100% Free of cost (FOC) replacement of tyre
10.1% to TWI (Min RTD 1,6mm)	Pro Rata adjustment (Ply should not be exposed)
TWI and below	No Compensation

Bring the Armstrong tyre, pay for amount used and get a brand-new Armstrong tyre.

III. MILEAGE WARRANTY

If our Armstrong tyres wear out before their stated mileage warranty (if they have by 1.6 mm" or less of their tread remaining), we'll replace them with comparable Armstrong tyres on a prorated basis.

WHAT IS NOT COVERED BY THE LIMITED WARRANTY?

- Armstrong tyres mounted on Electric Vehicles are not covered.
- Replacement of three (3) or more tyres from the same vehicle.
- The cost of mounting and balancing and applicable taxes and fees.
- Tyre damage or irregular wear due to:
 - > Continued use while run flat or under acute under-inflation.
 - > Improper repair, or with section repairs, or with self-vulcanizing plug only.
 - > Improper use or operation, including, but not limited to: over inflation, overloading, contamination or degradation by petroleum products or other chemicals, tyre chain damage, use for racing or competitions, excessive off-road use, or willful damage or abuse.
 - > If our Armstrong tyres wear out before their stated mileage warranty (if they have 2/32" or less of their tread remaining), we'll replace them with comparable Armstrong tyres on a prorated basis.
 - > Failure to rotate the tyre at least every 8.000 – 10.000 kilometers.
 - > Tyres with the DOT identification number removed or rendered illegible.
- Tyres that are:
 - > Installed on any other vehicle other than the vehicle of original installation.
 - > Acquired as used tyres or purchased by somebody other than you.

- Ozone or weather cracking on tyres purchased over four (4) years from date of purchase (proof of purchase is required).
- Have been re-treaded, re-capped, re-grooved, remoulded, or tubed.
- Tyre alteration of any manner, including, but not limited to: siping, buffing, stud pin holes, or additives.
- Any other damage caused by user's actions or omissions not in conformity with vehicle manufacture's specifications or instructions.

SUMMARY OF ARMSTRONG LIMITED WARRANTY

PATTERN	6 Years Limited Warranty	Road Hazard Warranty (180 days)	Mileage Warrant (kms)
BLU-TRAC HP	Yes	Yes	30,000
BLU-TRAC HP3	Yes	Yes	30,000
BLU-TRAC PC	Yes	Yes	75,000
BLU-TRAC PC3	Yes	Yes	75,000
TRU-TRAC HT	Yes	Yes	60,000
TRU-TRAC HT III	Yes	Yes	60,000
TRU-TRAC SU	Yes	Yes	50,000
TRU-TRAC SU3	Yes	Yes	50,000

WHERE TO GO FOR WARRANTY REPLACEMENT

Whenever possible, you should return your vehicle to the original facility where you purchased your Armstrong tyres. If you are unable to return to the original servicing facility, you can visit any authorized Armstrong dealer.

HOW TO FILE A CLAIM

DEALER'S OBLIGATION

In order to claim an adjustment from Armstrong Tyre, the dealer must:

1. Fill out a "Claim Adjustment Form," which can be requested from the respective sales in-charge / technical in-charge.
2. Email the completed form to the respective sales in-charge/technical in-charge along with three medium-resolution pictures of the following:
 - Serial and DOT number, labeled as 1-1.
 - Claim phenomenon, labeled as 1-2.
 - Complete tyre with the tread portion clearly visible, labeled as 1-3, and so forth.
 - Mileage Warranty & Tyre Rotation Card (applicable to mileage-related adjustments only).
 - Send DOT and serial number cut-outs to Zafco.

CONSUMER'S OBLIGATION

IN ORDER TO BE ELIGIBLE FOR BENEFITS OFFERED BY THE LIMITED WARRANTY, THE CONSUMER MUST:

1. Present the tyre to an authorized Armstrong retailer (or the original facility the tyres were purchased from, whenever possible).
2. Present a copy of the original purchase invoice with the documented automobile mileage at the time of tyre installation and tyre dismounting.
3. Present a tyre rotation record showing that all tyres have been rotated at least every 8,000-10,000 kilometers (applicable to mileage warranty claims only).
4. Pay the amount due on a new Armstrong tyre (if any), including taxes, mounting and balancing charges, and/or the cost of other services, less the amount of credit.

SAFETY WARNING

Armstrong Tyre makes your safety our top priority. It is essential for you to ensure proper use and maintenance of your tyres to avoid any serious injury. Here are some safety tips we recommend mitigating your risk of tyre failure:

- Owners must continue to rotate tyres in accordance with their vehicle owner's manual or every 8,000 -10,000 kilometers.
- Tyres should be regularly inspected by a qualified tyre professional for any signs of damage.
- Tyres should be mounted only by trained professionals. Follow all instructions in the vehicle owner's manual or tyre placard in the vehicle to avoid under-inflation, overloading, and misapplication.
- Use approved rims and wheels only.
- Do not spin tyres on any type of road surface.
- We recommend replacing any tyres that are beyond ten (10) years from their date of manufacture. If your vehicle manufacturer has specific recommendations for tyre replacement, you should follow those instructions.
- Always avoid purchasing used tyres. Previous usage may have damaged internal components that may lead to tyre failure.
- We recommend replacing all four tyres at the same time. However, when only two are replaced, the new tyres should be installed on the rear since deeper tread may provide better grip and water evacuation in wet conditions.
- We recommend routine air-pressure checks as per your vehicle manufacturer's specifications.
- Any tyre, no matter how well constructed, may fail in use as a result of damage or misuse. If you experience any vibrations or ride disturbances, or notice a bulge, bump, or any kind of irregularities, we recommend having your tyres evaluated by a qualified tyre servicer immediately.



ROTATION CARD

DEALER STAMP	Mileage	Date
	_____	_____
	Odometer	PSI
_____	_____	_____

DEALER STAMP	Mileage	Date
	_____	_____
	Odometer	PSI
_____	_____	_____

DEALER STAMP	Mileage	Date
	_____	_____
	Odometer	PSI
_____	_____	_____

DEALER STAMP	Mileage	Date
	_____	_____
	Odometer	PSI
_____	_____	_____

**USER DATA**

First and Last Name: _____	
Address: _____	CP: _____
Phone: _____	Email: _____
Purchase Date: _____ Tyre Brand and Model: _____	
Kilometers Driven: _____	
Make and Model of the Vehicle: _____	
Registration: _____	Registration Year: _____
DOT: _____ / _____ / _____ / _____	

DEALER STAMP



RECLAMATION

☐ 6 YEARS LIMITED WARRANTY

Date:

☐ ROAD HAZARD WARRANTY

Kilometers when disassembling:

☐ MILEAGE WARRANTY

Kilometers Travelled:

Depth:

It is essential to attach photos of DOT, tread, and / or defect or impact